

Compliance and Facilitation Directorate

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WORLD CUSTOMS ORGANIZATION ORGANISATION MONDIALE DES DOUANES

Established in 1952 as the Customs Co-operation Council Créée en 1952 sous le nom de Conseil de coopération douanière

Brussels, 22 August 2016.

Dear Mr. Tam,

I am writing this brief letter to formally thank you and Mr. Kenneth Tan for your active participation in the ICAO-WCO Joint Conference on Enhancing Air Cargo Security and Facilitation, held from 26 to 28 July 2016 in Kuala Lumpur, Malaysia, and to express my sincere gratitude for supporting the WCO in this important event.

Undoubtedly, the great success of the event can be attributed to the quality of our speakers and moderators, whose professionalism and personal commitment is to be applauded. Your excellent presentation in the workshop on "Border management: technological solutions and imaging test standards" provided great insight to the participants of the Conference.

Your willingness to share your expertise was highly appreciated by the audience and contributed to the overall success of the event. As you may already know, this event was universally well received and we had over 300 participants from 70 countries.

Your support of WCO's efforts to enhance air cargo security and facilitation worldwide is greatly appreciated. I take this opportunity to thank you for your ongoing support and cooperation, and I hope that we can continue to count on your support for our future Conferences.

Yours sincerely,

Ana B. Hinojosa, Director,

Compliance and Facilitation Directorate

Mr. Tam Kwok Wai, Director, Synergy4Tech, No.1 Bukit Batok Crescent WCEGA plaza #07-40 Singapore 658064.